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It's not often that I find myself compelled to write an unsolicited review or recommendation of a product or service. Not only does it seem like there's never enough time in the day for additional correspondence but, unfortunately, very few items on the market today actually deliver what they promise.

There IS, however, always time for a "thank you", and that is why I'm writing today.

Several years ago you contacted me touting a compound that you said would virtually eliminate cracks, gaps and abnormalities in the floor of our freezer warehouse. I, of course, was extremely skeptical until you said that you'd actually come and apply the application yourself. The price was right and, since I wasn't going to be the one doing the work, the amount of effort on my part seemed perfect as well.

I wasn't here when you came to apply the floor treatment (if I recall it was on a Saturday), but I was very impressed with the results. The areas you worked on were smooth, level and made our lives much easier from the very first time we drove over them with our pallet jacks and forklifts.

A year or so went by and we fortunately found our business expanding to new facilities (in addition to the one that you had come out to repair). Our floors in the new warehouses were in even greater disrepair than what you had worked on, and on a much larger scale. I remember thinking "No problem...I'll just have those guys that did the freezer floor do this, too". When I called you to make arrangements, I remember that you said "Jim, with all due respect, this is really something you can do yourself". I was reluctant because I was not looking forward to hour upon hour of mixing, sanding, leveling and the backbreaking labor involved in the process of fixing our new floors. Also, as my wife will attest to, I'm no "Jim the Tool Man". Still, I knew how good the results could be based on what you had done in our freezer, so I bought two cases and an application gun and decided to "bite the bullet".

Shortly after your products arrived I started coordinating the task at hand. I went to your website and reviewed the application videos. My first thought while watching them was "Yeah...right. There's no way it's that easy". I was reminded of cooking shows on TV where, after the chef throws all of the ingredients together, they turn to the oven and magically pull out the casserole that had been pre-made to show the results. "Skeptical" would have been an understatement. Still, the job needed to be done, so I set out to do it.

I wish there was a better way to tell you how simple, amazing and fast the process was, but the only word I can think of is "Wow".

To describe how easy it was, let me give you an example: A 14-foot crack, approximately 1/2"-1" deep, up to 2" wide at the most severe area. From start to finish (including cleaning, sanding, applying the compound and leveling): 25 minutes.

Even better than that: We were driving on it less than 2 hours later.

Chris, like I said, I'm not one to "gush", but I cannot tell you how thoroughly pleased I was with Rapid Concrete Solutions. I have not been more thoroughly satisfied with a product in years. I actually find myself hunting for more cracks and abnormalities in our floors because it was such an easy process. I can't calculate the amount of money you've saved me over the years in wheel and bearing replacements on our pallet jacks and forklifts.

Rapid Concrete Solutions didn't help me lose weight, it didn't cook a 20 pound turkey in 10 minutes, nor did it cure male pattern baldness. It did something that is even more unusual and rare than all of those combined: It did exactly what you said it would do, and was exactly as easy as you said it would be.

Please feel free to use this as a "rave review" or "recommendation" as you see fit. At the end of the day, however, please know that it is, ultimately, a grateful and heart-felt "thank you".

Best regards-

Jim Carpenter
President

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